

# IAS Release 3.0 Desktop User Guide

**Prepared by CRI Solutions, Inc.** 

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# Receiving

## Introduction

In the previous topic, you learned to manage Notifications and approve Requisitions. In this topic, you will learn how to receive goods and services, and correct Receipts.

# **Objectives**

In this topic you will learn how to:

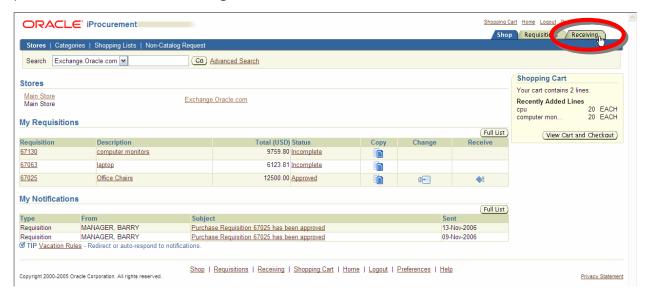
- Use the Receiving Page
- Create a Full Receipt
- Create a Partial Receipt
- Viewing Receipts
- Correct Receipts
- Return Receipts
- Receiving Proxy Notification

Let's begin by learning how to review the *Receiving* page.

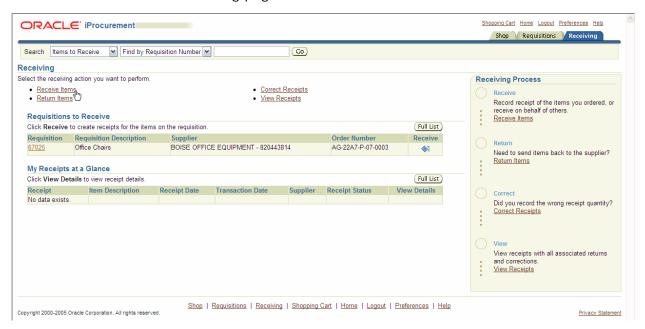
# The Receiving Page

Receiving in IAS is required so that invoices may be processed. It is the system-based (IAS) process for acceptance of goods or services from a vendor. Receiving within IAS is a simple, three-step process: (1) Selecting Items, (2) Entering Receipt Information, and (3) Submitting the Receipt.

When you log into the system, the main *Shop* page is displayed. To begin the Receiving process, click on the **Receiving** tab.



You should now see the Receiving page.



The *Receiving* page provides users with a number of receiving options.

In the *Receiving* section, users can choose to *Receive Items*, *Return Items*, *Correct Receipts*, and *View Receipts*.

#### Receiving

Select the receiving action you want to perform.

- · Receive Items
- · Return Items

- Correct Receipts
- View Receipts

#### Receive Items link

The **Receive Items** link allows you to record receipt of the items and/or services you ordered, or receive on behalf of others.

#### Return I tems link

The **Return I tems** link allows items and/or services to be returned and sent back to the supplier.

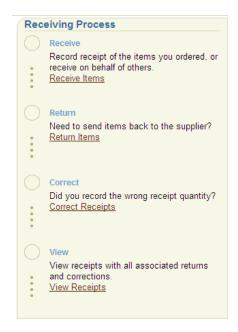
#### Correct Receipts link

The **Correct Receipts** link allows you to make corrections to your receipt, specifically quantity.

#### View Receipts link

The **View Receipts** link allows receipts to be viewed with all associated returns and corrections.

These same options are offered to users on the right side of the *Receiving* page in the *Receiving Process* section.



These links work just like the links along the top, allowing you to quickly access lists of requisitions or receipts categorized by what action you want to take: *Receive Items, Return Items, Correct Receipts* or *View Receipts*.

The *Requisitions to Receive* section of the *Receiving* page provides a partial list of Requisitions awaiting action. To view all Requisitions pending receipt, click on the **Full List** button in this section.



The *My Receipts at a Glance* section of the *Receiving* page provides a partial list of Receipts that have already been created. To view a short list of Receipts that you have created, click on the **Full List** button in this section.



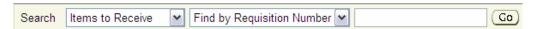
**Note:** If the *Full List* is too large to manage, use the **Search and Select** tool to refine your results.

You can begin receiving items in a variety of ways:

- Click on the Receive I tems link at the top of the page under the Receiving heading.
- Click on the Receive I tems link in the Receiving Process box on the right hand side
  of the screen.

Search for a particular requisition to receipt against using the Search Box at the top
of the page.

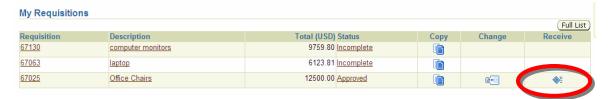
With the search tool you can quickly access a particular Requisition or Receipt using information about that document.



The first search box allows you to pick which type of document you would like to search for: (1) Items to Receive, (2) Items to Return, (3) Receipts to Correct, or (4) Receipts to View.

Once you select the type of document you want to retrieve, you can then search by three different criteria: (1) Order Number, (2) Requisition Number, or (3) Supplier.

**Tip!** You can also Receive for a specific Requisition by clicking on the Receive icon in the *My Requisitions* section of the *Shop* page.



**Note:** Express Receiving functionality has been removed from IAS. The Receiving process has been simplified in this new release to ensure quick, accurate receiving for users.

# Simple Receiving - Full Receipt

Now, let's take a closer look at the Receiving process. Receiving within IAS is a simple, three-step process: (1) Selecting Items, (2) Entering Receipt Information, and (3) Submitting the Receipt.

# Step 1: Selecting Items

The first step in the full Receipt process is to find the Requisition that needs to be receipted. If it is a Requisition that you created, it will be in the list of *Requisitions to Receive* section of the *Receiving page*. That is where we will find the first Requisition we are going to work on.

Click on the link for the appropriate Requisition in the *Requisition* column of the *Requisitions* to *Receive* section of the *Receiving* page.



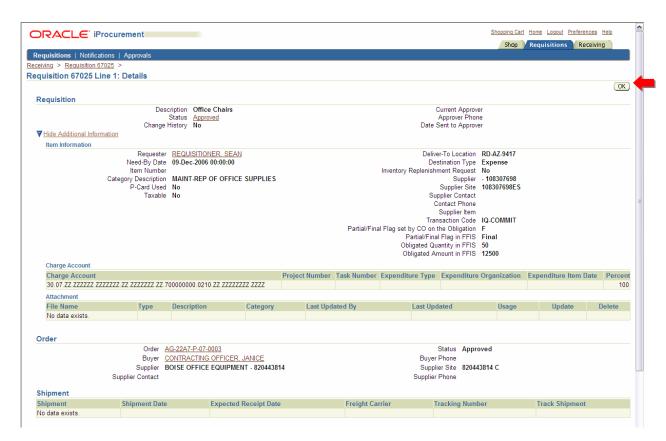
This will take you to a page displaying the details of your Requisition. Next, click on the **Receive** button at the bottom of the *View Requisition Details page*.



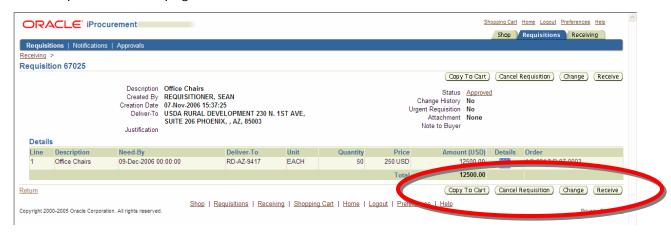
**Note:** Click on the **View Details** icon in the *Details* column to access additional line details.



Clicking the Show Additional Information link will provide a further level of detail.



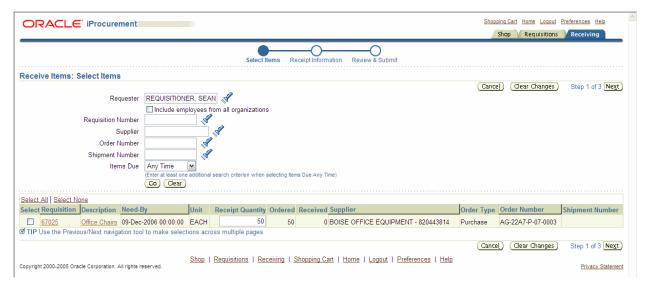
Once you have reviewed the details of your Requisition, click the **OK** button to return to the first Requisition detail page.



From this page, you are presented with four options:

- Copy to Cart This button allows you to copy the line items to your Shopping Cart
  to add them to a new Requisition.
- **Cancel Requisition** This button allows you to begin the process of canceling your Requisition. This process will be covered in another section.
- Change This button allows you to begin the process of changing your Requisition.
- Receive This button allows you to start the Receiving and Receipting process.

Click the **Receive** button to continue. This will take you to the *Receive Items: Select Items* page.



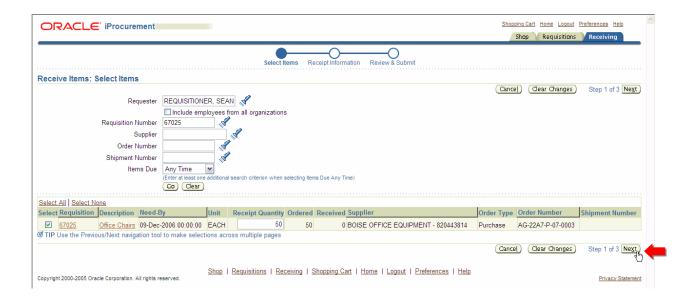
**Tip!** Notice that the Progress Bar at the top serves as an indicator to which step you are currently in during the Receiving Process.



On the *Receive Items: Select Items* page, select the Requisition Line Item for action. For this example, we are viewing a Requisition that contains only one Line Item. Enter in the amount/quantity you wish to receive in the *Receipt Quantity* field.



The system defaults to what is open to Receipt. If you wish to change this amount, click in the field and enter the correct amount. Finally, click on the **Next** button to proceed.



# **Step 2: Entering Receipt Information**

Step two of the Receiving process is to enter your Receipt Information into IAS. This will take you to the *Receive Items: Enter Receipt Information page*. This page provides an opportunity to document Receipt information not already captured.



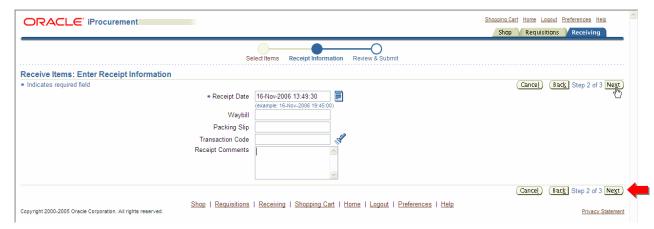
The *Receipt Date* is the date you received and accepted the items. This field populates with the current date by default. If you did not accept the items today, change this date to reflect the actual acceptance date. To update it you can click in the field and type the date, it must be in the correct format: **DD-MMM-YYYY HH:MM:SS**. For example, August 7, 2006 at 2:45 pm will look like 07-Aug-2006 14:45:00.

You can also utilize the calendar ifunction to update the date.

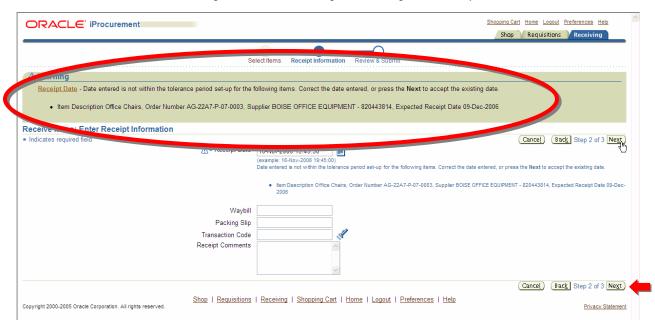
**Note:** A date from the past may be entered if that was when the goods or services were accepted.

**Warning!** This date is critical to processing invoice in accordance with Prompt Pay guidelines. Refer to the Systems Business Rules for further information.

After entering your Receipt information, click the **Next** button to proceed.



**Warning!** When you select the **Next** button, you might receive a **Warning** at the top of the *Receive Items: Enter Receipt Information* screen. If you want to keep the existing date you have entered, click **Next** again to continue on to Step 3. This **Warning** will not keep you from completing the Receiving process. It serves as a check to make sure you have correctly entered your *Receipt Date*.



# Step 3: Submitting the Receipt

The final step in the Receiving process is to submit your Receipt.



Before you complete the Receipt, it is always a good idea to review the Receipt details. Use the browser's Back button to edit any information on previous pages.

Click the **Submit** button to complete the Receipt. The *Confirmation* page will indicate the Receipt has been successfully created and a Receipt number will appear below the *Confirmation* heading.



**Remember!** Verify that you have the confirmation and Receipt number. This will indicate the transaction has been sent to FFIS for validation. If there are any messages from FFIS, you will receive an email with the details. You will need to contact your Document Resolution Manager (DRM) for assistance if there are any reject messages from FFIS.

# Complex Receiving – Partial Receipt

#### **Partial Receipt Business Process**

If only some of the items requested are delivered or if the Requisition was for a contract that will be paid out over time, a partial Receipt must be created. You should create the Receipt as soon as possible after receiving the goods or services. This is especially important for Prompt Pay Rules.

#### **Prompt Pay Act**

The Prompt Pay Act limits the amount of time within which a Vendor must be paid, once they have rendered and billed for a good or service depending on the type of good or services, before interest payments are incurred. This duration is calculated from the date the goods were received (i.e. the Receive Date entered in IAS) or the date the Invoice was received from the Vendor, whichever one is later. If the Vendor is not paid within Prompt Pay Act allotted time frame, then the Vendor is due interest on the goods or services.

**Tip!** It is very important to enter in Receipts in a timely fashion so that Invoices can be processed quickly and the Vendors can get paid.

For more information on the Prompt Pay act, including details on how the interest is calculated or the turn around time for Vendor payment is calculated, please refer to the Prompt Pay Web site - <a href="http://www.fms.treas.gov/prompt/regulations.html">http://www.fms.treas.gov/prompt/regulations.html</a>.

# **Creating a Partial Receipt**

There are many ways to access the Receiving function in IAS. To quickly access the receiving from the *Shop* page, look for your Requisition in the *My Requisitions* section. If your Requisition has been awarded, then your Requisition will have a Receive icon in the

Receive column. Simply click on the **Receive** icon to jump straight to the *Receive* ltems: Select Items page.

If your Requisition doesn't appear in the *My Requisitions* section of the *Shop* page, then you can access the Requisition from the *Receiving* section of the Requisitioning Module. Click on the **Receiving** tab to go to the *Receiving* page.



On the *Receiving* Page, you can see the Receipts that you've created and the Requisitions that are ready for Receiving. You can also search for Requisitions using the Search feature.

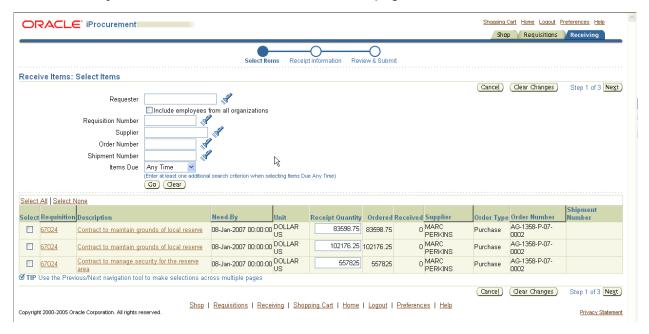


In this example, some of the services for the "Contract to maintain grounds of local reserve" have been completed. To Receive for that Requisition, number 67024, click on the **Receive** 

Items icon

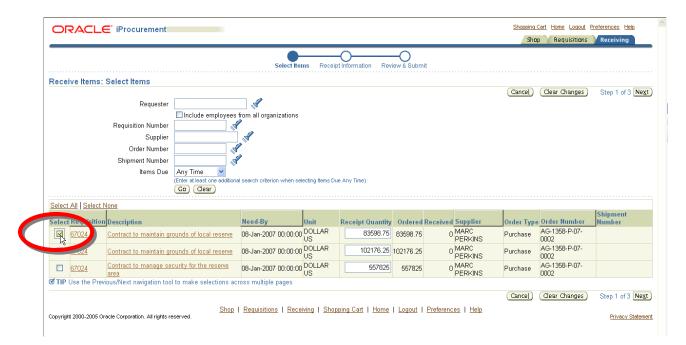


This will take you to the *Receive Items: Select Items* page.

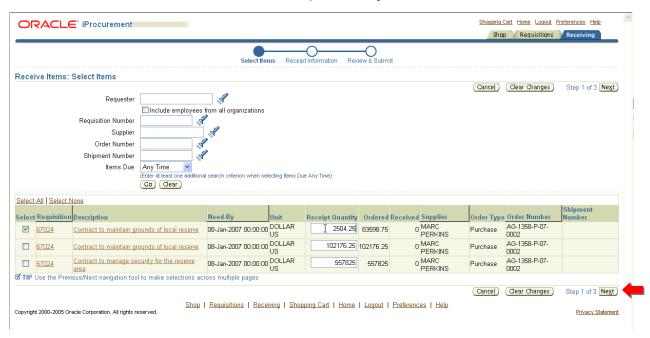


Notice that this Requisition has three line items, two line items with for the same thing. The line items in the *Receiving* section correspond to the Accounting lines set up in the Requisition. This allows you to Receive for the appropriate accounts.

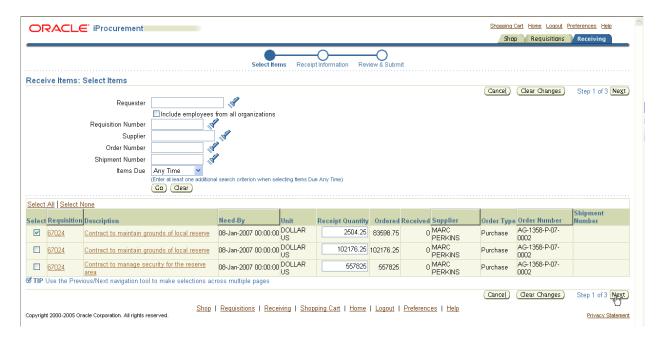
On the *Receive Items: Select Items* page, pick the line item for which you want to Receive. Check the **Select Check Box** in the *Select* column.



Then enter the amount received in the Receipt Quantity field.



Once you have completed the appropriate fields, continue through the Receiving process by clicking on the **Next** button.

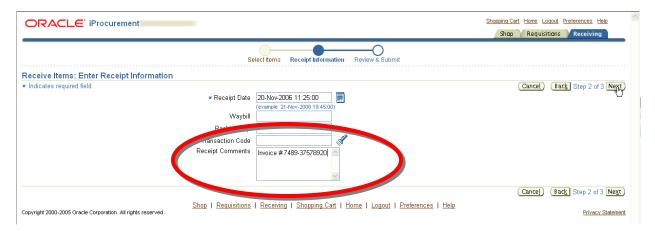


This will take you to the Receive Items: Enter Receipt Information page.

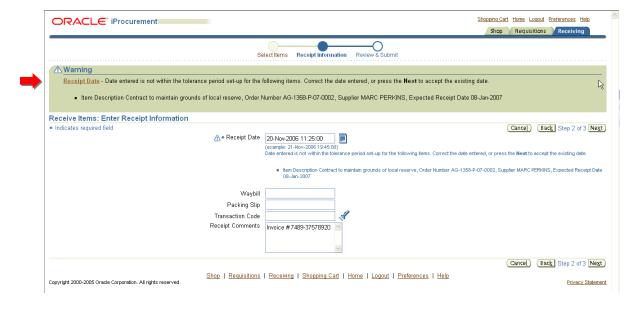


Adjust the *Receipt Date* to the day you actually received the goods. In the case of prolonged contracts where you receive the goods over time, enter the last date of services reflected in the amount received. For example, if you are paying for a service contract, you will probably be entering the Receipt for the services when you get the invoice for those services. The Receipt date is the last day services were rendered. In this example, the last date services were rendered was November 20<sup>th</sup>, 2006 at 11:25 am, so that is the date entered into the Receipt field.

Enter any comments necessary in the *Receipt Comments* field, such as the Invoice number for future reference. When you have filled in all the appropriate fields, click the **Next** button to continue through the receiving process.



**Note:** IAS has default tolerances set up for the *Receipt Date* field. IAS expects you to receive your items within 2 days of the *Need-by Date* originally set up with the Requisition. If your *Receipt Date* does not fall within those parameters, IAS will give you a warning when creating your Receipt.



This warning is to help you make sure you are entering the correct receipt date. If the date is correct, then simply click the **Next** button again to continue to the final step.

This will take you to the Receive Items: Review and Submit page.



Review your Receipt one last time. When you are sure that everything is correct, click on the **Submit** button to complete the Receipt.

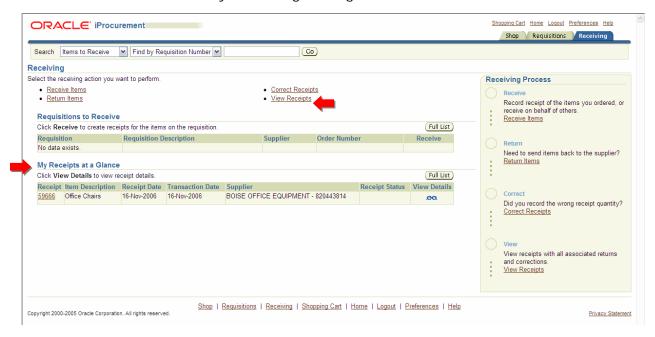
This will take you to the *Receive Items: Confirmation Details*.



Now, the Receipt is complete.

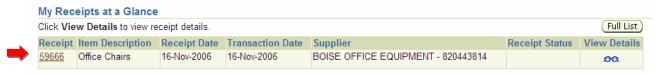
# Viewing Receipts

From the Receiving home page you can view all of your Receipts. If you need to make a correction or return an item, you can begin doing so from here.



You can view your Receipts in a variety of ways:

- Click on the View Receipts link at the top of the page under Receiving.
- Click on the links in the My Receipts at a Glance section.



Click on the links in the Receiving Process box on the right hand side of the page.



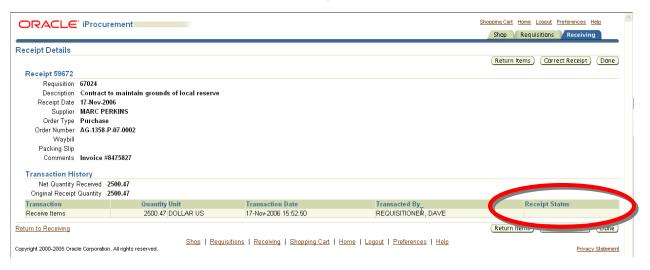
- Click on the Glasses icon in the View Details column.
- Select the Full List button and select a Receipt from the View Receipts page.

#### Accessing the Receipt Status in IAS

As previously stated, in IAS Release 3.0, a user can view the status of Receipts in FFIS by viewing the Receipt Details. There are 3 status messages: Blank (no message), Approved by FFIS, or Rejected by FFIS.

#### Blank Status (no message)

The status field is blank when the Receipt is first submitted to FFIS. Since FFIS has not yet processed the Receipt, it has not sent a message back to IAS.



#### Approved by FFIS

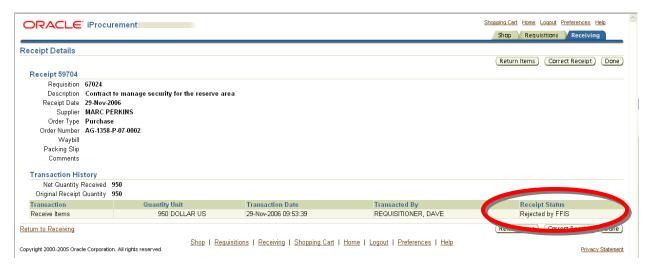
The Receipt was sent to FFIS and there were no errors. The Receipt is now complete in the system.



#### Rejected by FFIS

The Receipt was sent to FFIS and there were errors. The Receipt must now be corrected or returned. At this point, the user should contact their Receipt Document Resolution Manager

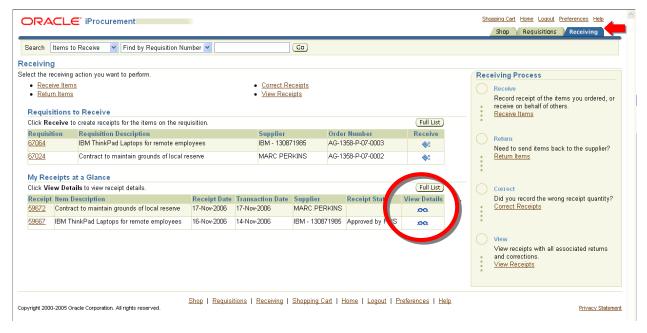
for further details about the nature of the issue and attempt to resolve those in a timely manner.



**Note:** Invoices cannot be paid if the associated Receipts need resolution. All Invoices are matched to a Receipt.

#### Navigating to the Receipt Status Information

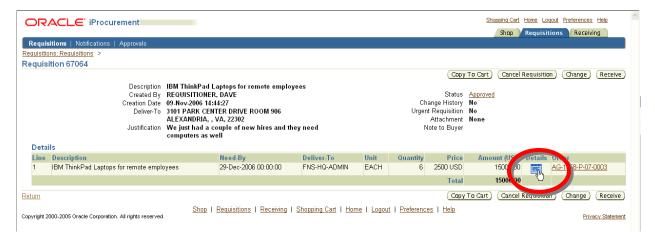
It is very easy to access the Receipt Status information. From the *Shop* page in IAS, click on the **Receiving** tab. If the Receipt is recent, it will show under the *My Receipts at a Glance* section of the page. The *Status* field shows the current status of the Receipt.



Additionally, if you go to the *Receipt Details* page, the *Receipt Status* field is also displayed there. The fastest way to get to the *Receipt Details* page is to click on **Eyeglasses** icon under the *View Details* field in the *My Receipts at a Glance* section of the main *Receiving* 

page. If your Receipt is not listed in the *My Receipts at a Glance* section, then you can still search for the Receipt using the Search menu at the top of the *Receiving* page.

**New Feature!** In IAS 3.0 users can now access the Receipt information for a Requisition from the *Requisition Details* page. Simply click on the **Details** icon to access the details for the line item.



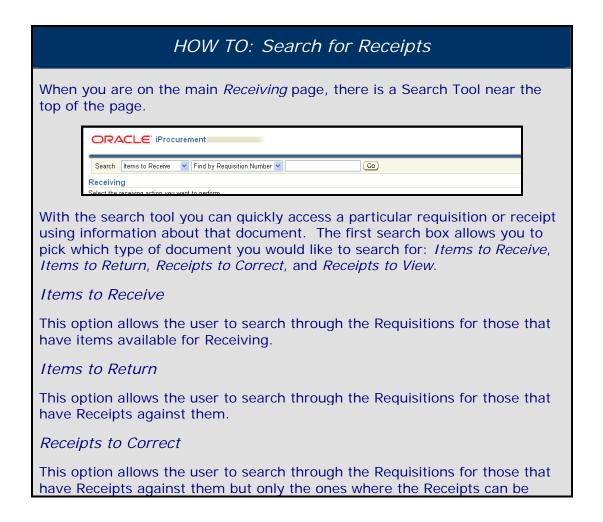
This will take you to the Requisition Line Details page.



The *Receipts* section is near the bottom of the page. To access the Receipt details, click on the Receipt number. That will take you to the *Receipt Details* page.



When you are finished reviewing the Receipt information, click on the **Done** button to return to the *Requisition Line Details* page.



#### modified.

#### Receipts to View

This option allows the user to search through the Requisitions for all Requisitions that have Receipts against them.

Once you select the type of document you want to retrieve, you can then search by three different criteria: *Order Number*, *Requisition Number*, or *Supplier*.

#### Order Number

This option allows the user to search for Requisitions associated with a specific Purchase Order number.

#### Requisition Number

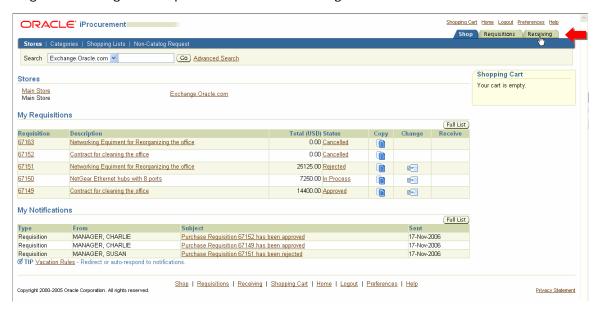
This option allows the user to search for Requisitions by the Requisition Number.

#### Supplier

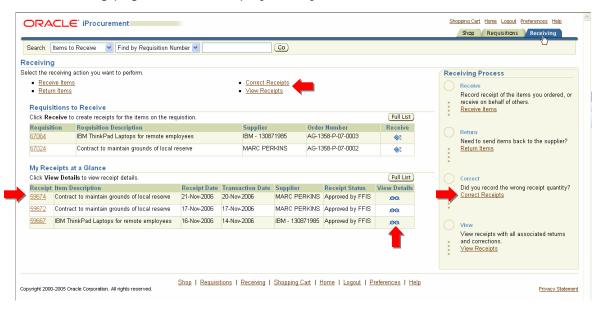
This option allows the user to search through the Requisitions that have been awarded to a particular supplier.

# Correcting Receipts

In this section, you will learn how a Requisitioner can make corrections to a Requisition. To begin correcting a Receipt, click on the *Receiving* tab.



The *Receiving* page should be displayed on your screen.



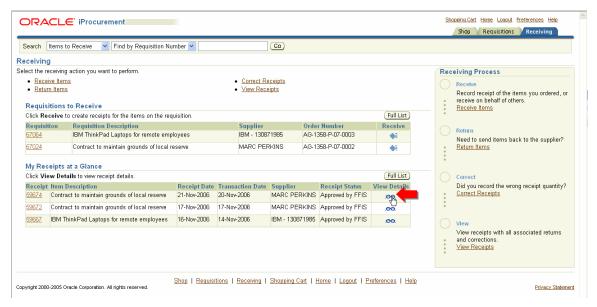
You can view and correct Receipts in a variety of ways from this page:

- Click on the Correct Receipts link in the Receiving section.
- Click on the **Correct Receipts** in the *Receiving Process* section.
- Click on the link for the Receipt number in the *Receipt* column of the *My Receipts at a Glance* section.

• Click the **Glasses** icon, in the *View Details* section of the *My Receipts at a Glance* section for the appropriate Receipt.

**Remember!** All of these options allow you to correct your Receipt.

In this example, Receipt number 59674 will be modified. Click on the **Glasses** icon at the end of the row to select Receipt number 59674.



Now, the *Receipt Details* page is displayed. It provides details on the *Transaction History* and Order information for items contained in your Receipt.



Click the **Correct Receipt** button to continue.

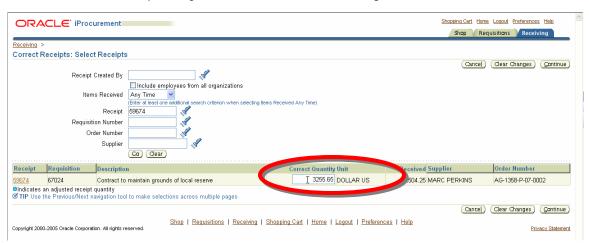


The Correct Receipts: Select Receipts page should now be displayed on your screen.



**NOTE:** If a Receipt quantity has been previously adjusted, a blue circle • will be displayed next to that line item.

Enter the corrected quantity into the **Correct Quantity** field.



Next, click the Continue button.



The Correct Receipts: Review and Submit page should be displayed at this time.



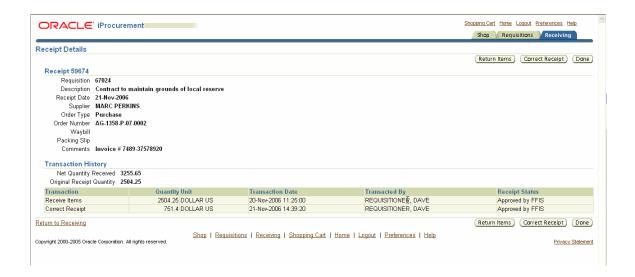
Please review your changes to ensure accuracy. If you need to make additional changes to the Receipt, click the **Back** button. After confirming changes, please select the **Submit** button.



The *Correct Receipts: Confirmation Details* page will be displayed. A confirmation message will appear across the top of this page ensuring your corrections have been submitted.



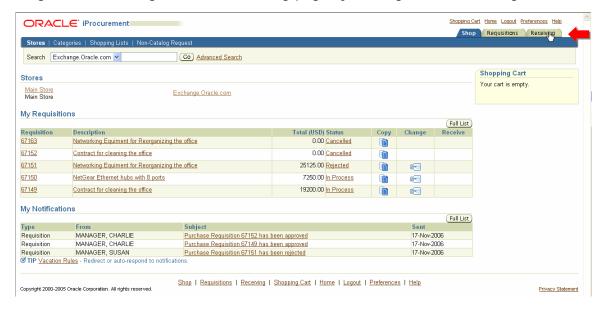
As a Requisitioner, you can track the status of each of your Receipts. On the *Receipt Details* page, you will see a note in the *Transaction History* section displaying the correction to your Receipt.



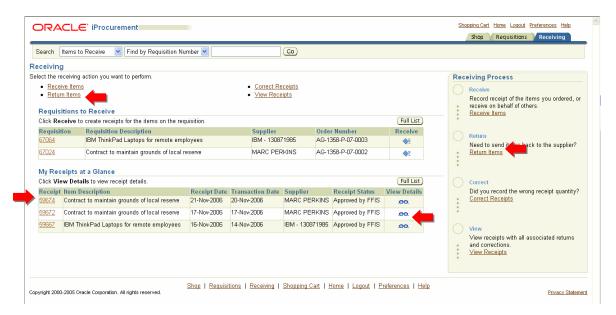
# Return Receipts

In this section, you will learn how a Requisitioner can return a Requisition.

To get started, navigate to the *Receiving* page by clicking on the *Receiving* tab.



The *Receiving* page should be displayed on your screen.

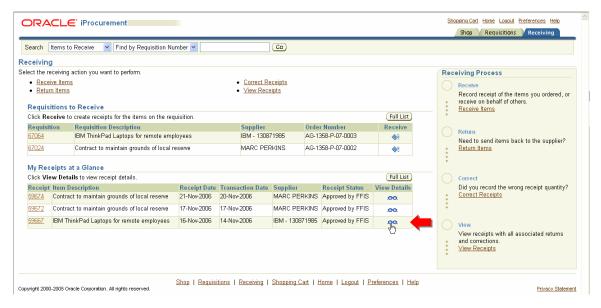


You can return Receipts in a variety of ways from this page:

- Click on the **Return Items** link in the *Receiving* section.
- Click on the Return I tems in the Receiving Process section.
- Click on the link for the Receipt number in the Receipt column of the My Receipts at a Glance section.
- Click on the **Glasses** icon <sup>so i</sup> in the *View Details* column of the *My Receipts at a Glance* section.

For this example, the Receipt details will be accessed by clicking on the **Glasses** icon. Any of the methods listed above will allow you to return items.

In this example, one of the laptops received was not the correct model. The Receipt for that transaction is number 59667. Click on the **Glasses** icon at the end of the row to select that Receipt.



The Receipt Details page should be displayed on your screen.



Click the **Return Items** button to begin returning your Receipt.



There are three major steps in the process of returning a Receipt:

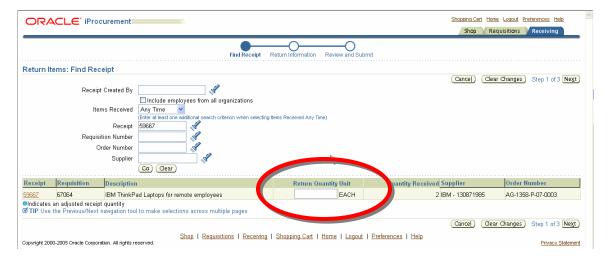
- 1. Find Receipt
- 2. Return Information
- 3. Review and Submit

**Remember!** The Progress Bar at the top of the screen allows you to keep track of your progress through the return Receipts process.

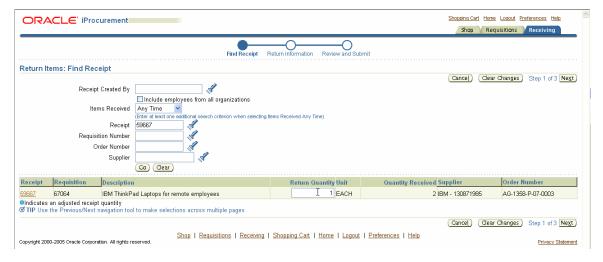


#### Step 1: Find Receipt

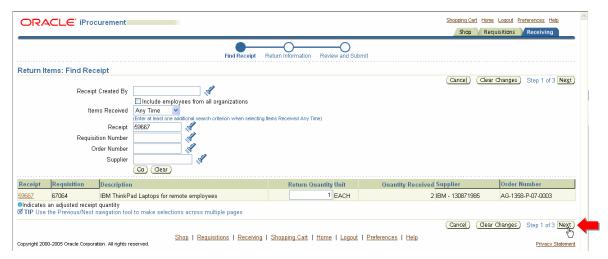
The *Return Items: Find Receipt* page should now be displayed on your screen. This is the first major step of the return Receipt process.



Enter the quantity you want to return into the **Return Quantity** field. Notice, in this example, 1 of the two IBM ThinkPad Laptops for remote employees is being received.

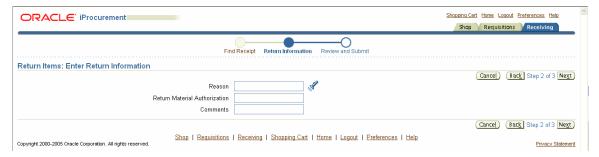


Next, click the **Next** button.



#### **Step 2: Return Information**

The Return Items: Enter Return Information page should be displayed at this time.



In the **Comments** field, enter any information pertaining to or explaining the reason for the return Receipt.



**Note:** No entries in the fields on this page are required, but the Comments field is highly recommended.

After entering your comments, please click the **Next** button.



#### Step 3: Review and Submit

The Return Items: Review and Submit Return page should be displayed on your screen.



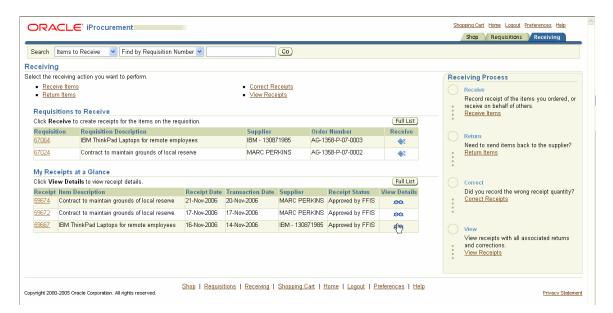
Please review your changes to ensure accuracy. If you need to make additional changes or corrections to the Receipt, click the **Back** button. After confirming changes, please select the **Submit** button.



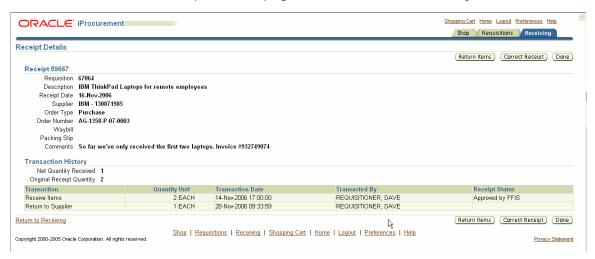
The *Return Items: Confirmation Details* page will be displayed. A confirmation message will appear across the top of this page ensuring your returns have been submitted.



You can track the Status of your Receipts by clicking on the Glasses icon, specific Receipt in the *My Receipts at a Glance* section of the *Receiving* page.



This brings up the *Receipt Details* page on your screen. The return Receipt in this example can be viewed on the *Receipt Details* page in the *Transaction History* section.



# Conclusion

You have reached the end of the **IAS Release 3.0 Desktop User Guide**. This guide was designed to provide an understanding of the basics of navigating through the Requisition Management and Receiving modules.

Attached at the end of this document are a few of the diagrams and flow charts that may have been too small to see. Please refer to them in their full-sized, printer-friendly format below.

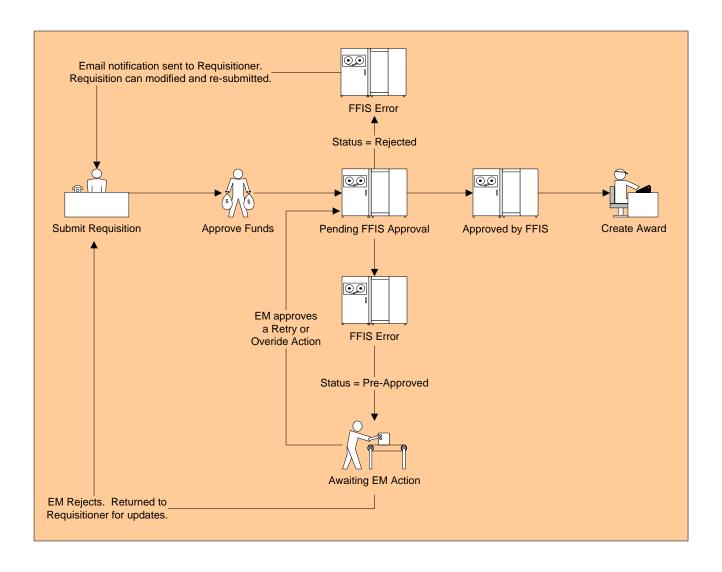
## Additional Resources

# **IAS Help Desk**

If you need assistance with the IAS system, you can contact the IAS Help Desk via the IAS Help Desk web site at <a href="https://www.iashelpdesk.com">www.iashelpdesk.com</a>. You can also call them at 1-866-IAS-8686 or send them a message via email at <a href="mailto:support@iashelpdesk.com">support@iashelpdesk.com</a>.

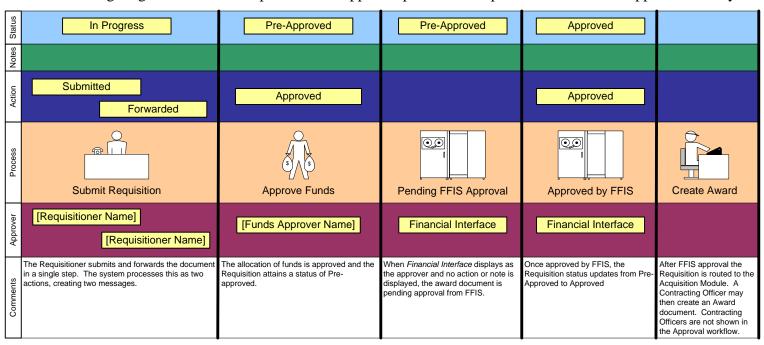
#### **IAS Portal Site**

Procurement Systems Division's IAS Customer Service Team maintains the IAS Portal site as an information resource for the IAS User Community. This frequently-updated site is a rich repository of information containing IAS News Updates, System Updates, Quick Tips, FAQs and other useful user tools. Visit this site at <a href="http://www.ias.usda.gov">http://www.ias.usda.gov</a> soon, and make it part of your IAS "toolkit."

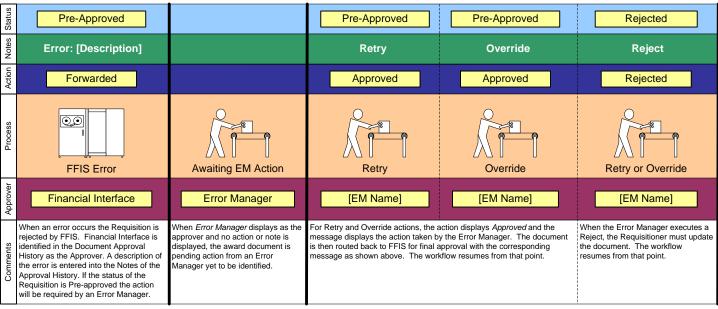


#### **DOCUMENT FLOW WITH APPROVAL HISTORY MESSAGES**

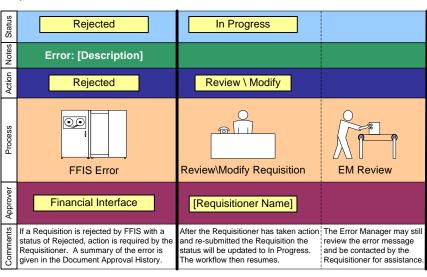
The following diagram indicates the points in the approval process that update the Document Approval History.



If the document is rejected in FFIS, yet remains Pre-approved, any of the following messages may also appear in the Document Approval History.



If the document is rejected in FFIS, and also has a status of Rejected, the following messages may appear in the Document Approval History.



# Cancelling Requisitions At Different Stages in the Requisition Process

